

About Thread Together

[Thread Together](#) is an organisation that distributes clothing to people in need by partnering with fashion brands who donate new, unsold items. They have made their platform available to members of CRSA's programs, so that you can place an order on behalf of refugee participants, or show them how to set up an account so that they can place an order directly.

Here are some important things to note before signing up:

- The images on the website are representative of the clothing available
- Thread Together does not always have every item available (children's clothing and winter clothing are unfortunately in short supply) but their volunteers do their best to fulfil orders from the stock that has been donated to them
- Please make use of the Notes field in the online order to tell Thread Together more about who the order is for so that their volunteers can try to select the most appropriate items
- Thread Together are unable to deliver to PO Boxes
- Thread Together can't take returns, so if something doesn't fit or isn't suitable, please ask the recipient to pass it on to someone else in need

How to access the Thread Together Wardrobe

1. Visit the Thread Together website:

[Charity Partner Sign Up](#)

2. Create an account:

You will be creating an account that is connected to CRSA. Fill in the fields* with your group's contact information, and the address that you would like the clothes to be delivered to. For 'Organisation' fields, use below:

Organisation Name: insert - Your Group Name

ABN: insert - XXXX

Proof of charitable status: insert - XXXX

Organisation Mission: insert comment - *additional account for CRSA*

Remember to make use of the '**Notes**' field to give a brief description of who the clothes are for, so that Thread Together volunteers can select the most appropriate items.

***see example attached on last page.**

Once you have an account, you'll be able to sign in and start ordering!



3. Now that you have an account, visit their website:

[Thread Together Wardrobe](#)

4. Sign in and begin ordering.

If online ordering isn't your preferred method, you can organise in-person visits through either:

- [Thread Together Mobile Wardrobe bookings](#)
- [Thread Together Instore Bookings](#)

If you have any issues setting up a Thread Together account, please get in touch with CRSA.



Sample form:

APPLY TO BECOME A CHARITY PARTNER WITH THREAD TOGETHER

Organisation Name*
My Neighbourhood Group

Email*
name@gmail.com
Please enter a valid email address.

First name*
Name

Last name*
Name

Phone number*
0412345678

Street address*
1 Dream Street, Neighbourhood

City*
City

State*
NSW

Postal code*
2000

Country/Region*
Australia

ABN*
XXXX

Website
Social Media URLs

Proof of Charitable Status e.g. Charity Registration or Social Service Agency Number*
XXXX

Organisation Mission*
additional account for CRSA

Number of people helped per month*
1-5

Typical Age of Clients (select all that apply)*
 0-12
 13-18
 19-24
 25-34
 35-49
 50-69
 70+

Client gender*
 Female
 Male
 Both

Any notes we should be aware of about your organisation or type of clothing usually required e.g. modest clothing for religious purposes, plus size clothing regularly needed etc.
Clothing for two children and two adults. 8yo boy and 14yo girl. They are mainly in need of warm clothes. Adult male wears size L, work shirts would be great. Adult female usually wears size 10-12, modest clothing preferred.

How did you hear about Thread Together?
Referral from existing charity partner