



Australian Government



myGov



Get started with myGov

myGov is a simple and secure way to access government services online, all in one place.

WHAT YOU CAN DO WITH A MYGOV ACCOUNT

- Link government services to your myGov account, such as Medicare, Centrelink and the Australian Taxation Office. Then you can do things like lodge your tax return, claim Medicare payments, report income and manage your super all in one place.
- You can get messages from some government services in your myGov Inbox if you have them linked.
- After you sign into your myGov account, your personalised homepage makes it easy to see your Inbox messages, some payments and your linked services in one place.
- At any time you can explore myGov for information about government payments and services organised by major events in your life, making it easier for you to find the support you need.

HOW TO CREATE A MYGOV ACCOUNT

Follow these steps:

- 1 Go to **my.gov.au** and select Create account.
- 2 Select **Continue with myGov details** and agree to the terms of use.
- 3 Enter an email address. The same email can't be used for two myGov accounts. If you share an email address with someone, only one of you can use it to create a myGov account.
- 4 Enter the code we sent to your email.
- 5 Enter your mobile number and enter the code we send you. If you don't have a mobile device or mobile reception, skip this step.
- 6 Enter and re-enter a password. It must have at least 7 characters and include at least 1 letter and 1 number. Passwords are case sensitive and can include any of the following special characters: !, @, #, \$, %, ^, &, *
- 7 Choose 3 secret questions or answers or write your own. Answers aren't case sensitive.
- 8 You've created a myGov account!

For your security, remember to sign out of your linked services and myGov account, and close your browser when you've finished.

If you prefer, you can create a myGov account with a Digital Identity. Select **Continue with Digital Identity** at step 2 and follow the prompts.

Need help?

If you need help using myGov or signing into myGov, call **132 307** and select **Option 1** for the myGov helpdesk, which operates from:

- Monday to Friday 7:00 am – 10:00 pm
- Saturday to Sunday 10:00 am – 5:00 pm

If you're outside Australia, Call **+61 1300 1MY GOV (1300 169 468)** and select **Option 1**. International call charges apply.

For detailed steps on how to link services and manage your myGov account, go to **my.gov.au** and select **Help using myGov** at the bottom of the website.

Follow us on Twitter **@myGovAU**

Watch myGov videos at **youtube.com/mygovau**